

## FY07 CDBG FAIR HOUSING ACTION PLAN & RESULTS

The FY07 CDBG Action Plan was to provide the standard Fair Housing training and Outreach activities. Kim Keller visited all the sites listed in the training area with brochures on Fair Housing and the Complaint Process to everyone who attended a session. However, in most of the areas, no one attended the training. Additionally, brochures were sent out to the Outreach locations. The Commission Office did receive a few more calls with questions on housing issues. The Commission Office did mail out a Fair Housing discrimination form to one person who called our office with a complaint about her landlord. Our office offers everyone who contacts us about a complaint with their housing the opportunity to file a discrimination complaint even if the complaint appears to be a landlord/tenant complaint. For calls that were appear to be landlord/ tenant issues, the callers were also directed to either public service agencies or legal entities that could provide help with their concerns.

The County's Fair Housing Analysis was updated and adopted by the Board of Commissioners in October 2006. A copy of the update was sent to Joyce Hill at that time. Copies of the update were also sent out to all the municipalities in the county, and social service agencies in the county.

Since the Fair Housing Analysis was updated in 2006, the County has received two CHIP grants. Activities provided through these grants have provided emergency assistance to help people keep their homes; provided financial assistance for rental payments, rehabilitated rental units that are then made available to LMI persons and families, and assisted in the construction of two new houses for LMI families. Additionally, through these programs homeowners, tenants, and landlords, have been provided information about fair housing, the laws and their rights and obligations. Also, the Board of Mental Health and Rehabilitation successfully applied for funding that allowed them to purchase a house and a multi-unit building to provide additional housing options for their clients.

**FY07 CDBG FAIR HOUSING ACTION PLAN**

The Action Plan for the time frame of September 1, 2007 through August 31, 2008 is to continue to provide the standard fair housing training and Outreach activities as indicated in the FY07 CDBG grant application. Additionally, the County has a FY06 CHIP grant, which will include additional training and outreach actions to population segments of the County that may not be reached through the standard fair housing program. Attached is a copy of the FY06 CHIP Fair Housing program.

## FAIR HOUSING COMPLAINTS – INTAKE, REFERRALS & FOLLOW-UP

Most fair housing complaints are received via a phone call to the Commission Office. However, regardless of whether the complaint is made in person or by phone, the procedure is the same. During conversation with the person, questions are asked to determine if the issue is a fair housing issue or a landlord-tenant issue. If it appears to be a landlord-tenant issue, office staff will provide phone numbers for legal aid society, or refer the person to a local public service agency for help. Everyone with a complaint, regardless of the type of complaint it appears to be, is offered the opportunity to complete a Housing Discrimination Form to be mailed to the local Civil Rights Commission Office in Dayton, Ohio. The person may either come in and pick up the form or it can be mailed to them. We offer to mail the form for the person if the caller wants to complete the form in the Commission Office or return the form to the office. If the person with the complaint wants to mail the form themselves, the address of the Dayton Regional office is given to them. The person making the complaint is given the option of leaving a phone number where they may be reached so that our office can do a follow-up call to see if their problem is resolved.